

AMB Transponder Repair Form

| Contact Details | | | |
|--------------------|--|--------------------|--------|
| Company/ Club Name | | VAT No. | |
| Contact Name | | Individual Driver? | Yes No |

| | | | |
|-----------|--|--|--|
| Address | | In addition to the provided e-mail address, please specify an additional preferred contact method. | |
| Post Code | | Telephone | |
| City | | Fax | |
| Country | | Mobile | |
| E-mail | | | |
| Website | | | |

Please complete this form providing as much additional information as possible to insure your transponder is tested and diagnosed in a timely and appropriate manner.

| Product Details | |
|---|--|
| 1 Transponder Type | |
| 2 Transponder Number | |
| 3 Purchase date and location | |
| 4 Position of transponder on car/bike/kart/etc. | |

If yes, please describe:

| | | |
|--------------------------|----|-----|
| 5 Is the housing damaged | No | Yes |
|--------------------------|----|-----|

| | | |
|--|----|-----|
| 6 Have you recently changed the mounting position of the transponder | No | Yes |
| 7 Have you recently made mechanical changes that may effect your transponder | No | Yes |

| | | |
|---|----|-----|
| 8 Transponder stopped in the middle of a race | No | Yes |
| 9 Transponder did not work from the beginning of the race | No | Yes |

| | | |
|---|----|-----|
| 10 Problem occurred more than once at same events | No | Yes |
| 11 Problem occurred at different events | No | Yes |
| 12 Problem occurred at different tracks | No | Yes |
| 13 Decoder number (if known) | | |

| Direct Powered Transponder | |
|-------------------------------|--------|
| 14 What is the supply voltage | |
| 15 Was the green LED on? | No Yes |

| Battery Powered Transponder | |
|--|--------|
| 16 Did the LED blink | No Yes |
| 17 How is the transponder charged | |
| 18 When was the last full charge | |
| 19 Did the transponder work after recharging | |

| |
|------------------------|
| Additional Information |
| |

1. Repair Form: To insure an accurate repair of your equipment, AMB will thoroughly test your product to diagnose the fault. Please complete the repair form above and retain a copy for your records. The approximate testing and repair times for AMB equipment based on date of receipt is 2 weeks (excluding shipping and administration time), depending on nature of the problem of the equipment.

2. Transponders: In some cases, your transponder may be replaced with a refurbished AMB transponder to increase the speed of transponder repair. You may not receive the transponder(number) that was sent for service.

3. Warranty Repairs: To insure you the fastest delivery of your equipment, all equipment repaired under warranty incurring no cost will be shipped directly back to you.

4. Payment: AMB offers two forms of repair payment.

a.) Standard: If your transponder requires payment, you will be notified of the cost before the repair is completed. After receipt of payment, repair will be completed and shipped to you.

b.) Expedited: If your transponder requires payment, you can pre-indicate a maximum cost of repair that can be done. If your repair cost falls under the indicated amount, your provided credit card will be charged and your repair will be completed. You will receive an invoice with the delivery of your repair. To take advantage of this service, please complete credit card details below for one time use:

| Credit Card Details | | | |
|----------------------------|----------------|----------------|----------------|
| Type | Visa | | Mastercard |
| Credit Card Name & Address | | | |
| Credit Card Number | | | |
| Expiry Date | | CVC Code | |
| Signature | | | |
| Preauthorized Amount* | Less than €100 | Less than €250 | Less than €500 |

*(Circle One. Note: Total includes shipping and VAT)

5. Shipping and Delivery. Please securely pack your repair in a box (decoder) or padded envelope and send to the address below. AMB is not responsible for loss or repairing damage that occurs during shipment. AMB offers return transport by courier or airmail post. Courier is more costly than airmail post. Only products under 500g can be shipped by post. Please note that damages or lost shipments per airmail are the addressee's responsibility.

Please indicate your preferred method of return delivery: Airmail Post Courier

| Delivery Details (if different from above) | | |
|--|--------|---------|
| Contact Name | | |
| Address | | |
| Post Code | City | Country |
| Phone | Mobile | Fax |

Send your repair to:

AMB i.t.

Attn: Repair

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